

On February 9, 2015, we received this additional communication from Anthem, which we are sharing with our clients:

Good Afternoon,

Since our initial communication on the cyber-attack against Anthem, we have received a number of questions on data encryption. Anthem adheres to HIPAA guidelines and the database used encryption when transmitting sensitive information and was physically secured in one of Anthem's data centers. In this case, encryption would not have prevented the attacker from gaining access to sensitive information. There are number of independent third parties that have defended this point in various media communications.

I have included below a link to articles that give further explanation to data encryption, which has become a focus in the media.

- <https://www.cs.columbia.edu/~smb/blog/2015-02/2015-02-05.html>
- <http://www.scpr.org/programs/airtalk/2015/02/06/41441/cyber-security-expert-even-encryption-no-cure-all/>
- <http://www.scmagazine.com/anthem-breach-sparks-discourse-on-encryption/article/396989/>

As a precautionary step, members may wish to place a fraud alert on their credit file. A fraud alert tells creditors to contact you before they open any new accounts or change existing accounts. Members can call any one of the three major credit bureaus listed below. As soon as one credit bureau confirms a fraud alert, the others are notified to place fraud alerts. All three credit reports will be sent to the member, free of charge, for review.

Equifax	Experian	TransUnionCorp
800-525-6285	888-397-3742	800-680-7289

We will continue to provide updates, thank you for your patience.

Anthem, Inc.